

Estimated Processing Days Of CB Abbottabad Core Services / Functions Related To Public

S.No	Level 1	Level 2	Category	No of processing days (Approx)
1	Municipal Services	Fire Brigade	Fire Emergency	Same Days
2	Municipal Services	Cleanliness	Non collection of waste	02 Days
3	Municipal Services	Cleanliness	Blocked Drains	07 Days
4	Municipal Services	Cleanliness	General Complaint	03 Days
5	Municipal Services	Cleanliness	Provision of waste bins	20 Days
6	Municipal Services	Cleanliness	Corruption	30 Days
7	Municipal Services	Stray Animals	Dogs	07 Days
8	Municipal Services	Unhygienic Food / Factory	Illegal Food Factory	03 Days
9	Municipal Services	Fumigation / Anti Dangué	Fumigation / Anti Dangué	03 Days
10	Health	Primary Health	Corruption	30 Days
11	Communications	Irrigation Roads	Corruption	30 Days
12	Communications	C&W Roads	General Complaint	30 Days
13	Communications	C&W Roads	Maintenance & Repair	30 Days
14	Municipal Services	Construction material on roads	Sub-road / street	30 Days
15	Municipal Services	Construction material on roads	General Complaint	30 Days
16	Municipal Services	Repair of Street	Minor M&R of Street	20 Days
17	Municipal Services	Repair of Street	Major M&R of Street	30 Days
18	Municipal Services	Repair of Street	General Complaint	30 Days
19	Municipal Services	Street Lights	Provision of Street Lights	30 Days
20	Municipal Services	Street Lights	Faulty Street Lights	07 Days
21	Municipal Services	Street Lights	General Complaint	07 Days
22	Municipal Services	Water Supply Scheme	Broken Pipelines	07 Days
23	Municipal Services	Encroachment	General Complaint	10 Days
24	Municipal Services	Illegal Construction	General Complaint	25 Days
25	Municipal Services	Illegal Construction	Illegal Wall	20 Days
26	Municipal Services	Illegal Construction	Illegal Building	30 Days
27	Citizen Rights	Right to Services	Town & Country Planning	06 Month
28	Land Revenue	Transfer of Land / Mutation	General Complaint	14 Days
29	Land Revenue	Transfer of Land / Mutation	Mutation / Private Land	15 Days
30	Land Revenue	Transfer of Land / Mutation	Mutation / Lease Land	30 Days
31	Land Revenue	Approval Of Building Plan	Approval Of Building Plan	45 Days
32	Land Revenue	Complaint against Revenue Staff	Corruption	30 Days
33	Land Revenue	Complaint against Revenue Staff	General Complaint	15 Days
34	Transport	Fares	General Complaint	07 Days
35	Tax & Money	Financial Fraud	General Complaint	30 Days
36	Environment & Forest	Forest Cutting	Forest Cutting/Tree/Pruning	30 Days
37	Development Projects	VC / NC Project	Irregularities	30 Days
38	Overseas Pakistani	Complaint to Prime Minister	Corruption	30 Days
39	Overseas Pakistani	Complaint to Prime Minister	General Complaint	07 Days
40	Citizen Rights	Consumer Rights	Services	30 Days